

SECTION 3: WARDS.

Key: P = Poor; F = Fair; G = Good; E = Excellent

Criterion		Ward 2				Comments.
	Rating	P	F	G	E	
13	Access					* Not applicable – ground floor.
	Doors			✓		
	Suitability for Disabled			✓		
	Tidy/clean			✓		
	Lifts			*		
	Rating	P	F	G	E	
14	Signage					
	Position			✓		
	Clarity & Wording			✓		
	Bilingual signage			✓		
	Enquiries			✓		
	Rating	P	F	G	E	
15	Decoration					
	Pleasant appearance			✓		
	State of repair			✓		
	Toilet areas			✓		
	Rating	P	F	G	E	
16	Tidiness					Corridors were clear and clutter free.
	Equipment				✓	
	Adequate storage				✓	
	Corridors				✓	
	Rating	P	F	G	E	
17	Environment					There was an identifiable smoking area for patients.
	Temperature			✓		
	Odours			✓		
	Noise			✓		
	Smoking areas			✓		
	Natural light			✓		

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Rating	P	F	G	E		
18	Furniture					
	Suitability			✓		
	Adequate in Number			✓		
	Condition			✓		
	Rating	P	F	G	E	Note: * note recycling facilities.
19	Cleanliness					
	Overall cleanliness			✓		
	Windows			✓		
	Warning notices			✓		
	Designated bins*			✓		
	Rating	P	F	G	E	NB: 1) "Delivery*" note time & temperature 2) Service user involvement/patient voucher system Yes/No * tick as appropriate Cannot comment we were not present at mealtime. Not applicable as to condition of patient. As above.
20	Food					
	Delivery *					
	Serving and presentation					
	Choice of menu inc. healthy eating options					
	Clearance					
	Access to 24hr drinks.			✓		
	Service user involvement in menu planning.	Y	*	N	*	
	Patient voucher system	Y	*	N	*	
	Rating	P	F	G	E	
21	Patient information					
	Notice Boards (easy to read)			✓		
	Well maintained			✓		
	Complaints literature			✓		
	CHC leaflets			✓		
	Community Support Info.			✓		

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Criterion		Ward 2				Comments.	
	Rating	P	F	G	E		
22	Staff						
	Appearance			✓			
	Attitude			✓			
	Identification			✓			
	Rating	P	F	G	E		
23	Privacy & Dignity						
	Sound insulation			✓			
	Toilet/bathing facilities			✓			
	Telephone access & privacy for use					Not applicable re: condition of patient.	
	Suitable area for family & friends to visit.			✓			
	Rating	P	F	G	E		Note: * whether single sex use or not. ** paper, soap etc.
24	Hygiene facilities						
	Patient toilet facilities*			✓			
	Visitor toilet facilities*			✓			
	Disabled toilet facilities*			✓			
	Stocked & clean**			✓			
	Ventilation			✓			
	Hot Water			✓			
	Bathing/shower facilities			✓			
	Laundry facilities						
	Rating	P	F	G	E		
25	Day Rooms						
	Natural light			✓			
	Comfort			✓			
	Single sex day rooms			*		Not applicable – male patients only.	
	Television.			✓			

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	Rating	P	F	G	E	NB: * are individuals able to regulate heating and ventilation. ** tick as appropriate
26	Bedroom facilities					
	Quality/quantity of linen			✓		
	Cleanliness			✓		
	Reasonable climate control*			✓		
	Own pillows			✓		
	Adequate secure storage for personal belongings.			✓		
	Dormitory rooms			✓		
	Availability of buzzer.			✓		
	Availability of patient lockable rooms	Y	**	N	**	Not applicable re condition of patient.
	Rating	P	F	G	E	
27	Dining facilities					
	Separate dining room			✓		
	Suitable facilities			✓		
	Rating	P	F	G	E	Patients very elderly, therefore, little perceived demand, although patients provided with good flat screen television.
28	Recreational facilities					
	Provision of recreational facilities					
	Wide range of choice					
	Availability outside normal working hours					
	Access to grounds					
	Are grounds used therapeutically.					

SECTION 4: WARDS/PATIENT INFORMATION.

Key: Y = Yes; IP = In part; N = No For "No" responses please explain

Criterion		Score			Comments
Rating		Y	IP	N	
29	Patient involvement				NB: * in use and available.
	Care pathways*				Not applicable re condition of patient.
	Care plans*				
Rating		Y	IP	N	
30	Patient Support				NB * with multi-disciplinary teams.
	Access to appropriate & preferred method of communication support.				Not applicable re condition of patient.
	Access to a shop				
	Access to a cash point				
	Access to Welfare Benefits Officer				
	Access to Advocacy services				
	Education & Support				
	Key worker				
	Range of therapeutic services				
	Patient Council				
	Ward meetings (MDT*)				
Rating		Y	IP	N	
31	Patient Services & Policies				Note: * e.g. Race equality.
	Anti harassment & anti abuse policies (inc patient involvement)				Not applicable re condition of patient.
	Disability Equality and other Equality Schemes*				
	Welsh Language scheme				
	Range of "Alternative to Admission" services.				
	Risk Management, Safety & Security Policies				
	Health Promotion Policy, Smoking Policy, Smoking Cessation help.				

Key: Y = Yes: N = No For "No" responses please explain

	Criterion	Score		Comments
		Y	N	
	Rating			
32	Access			
	Is the ward door locked?	✓		- For security/safety of patients.
	Permanently?	✓		
	Sometimes?			
	Not at all?			
	If "permanently" state why?			
	If "sometimes" - under what circumstances?			
	What auditing methods are in place?			
	Rating	Y	N	
33	CCTV usage.			
	Are CCTV cameras used inpatient areas?		✓	
	If "Yes" please state what guidance is in place relating to use.			

Additional Comments: Ward 2

This ward is to be demolished and rebuilt. We do have concerns that the patients comfort and welfare will be seriously disrupted. Thought should be given to ensure that any affects on patients are minimised.