

Hospital Monitoring Forms

...Physiotherapy Department...

Rating	P	F	G	E	Comments:
44. Signage					
Position			✓		
Bilingual		✓			
Clarity & wording			✓		
Accuracy			✓		

No bilingual signs

Rating	P	F	G	E	Comments:
45. Access					
Doors			✓		
Suitable for disabled			✓		
Tidy & clean			✓		
Traffic volumes/flow			✓		

Rating	P	F	G	E	Comments:
46. Decoration					
Peasant appearance			✓		
Co-ordination			✓		
State of repair			✓		
Toilet areas			✓		
Floor covering			✓		
Damage			✓		
Ventilation			✓		
Inviting			✓		

Rating	P	F	G	E	Comments:
47. Tidiness					
Space			✓		
Patients belongings			✓		
Equipment			✓		
Clutter free			✓		
Adequate waste facilities			✓		
Storage			✓		
Corridors			✓		

Rating	P	F	G	E	Comments:
48. Ambience					
Temperature			✓		
Odours			✓		
Noise			✓		
Smoking Policy	n/a				
Ventilation			✓		

There is a no smoking policy throughout the hospital.

Hospital Monitoring Forms

Rating	P	F	G	E	Comments:
49. Cleanliness					
Overall cleanliness			✓		
Floors			✓		
Mats			✓		
Windows			✓		
Walls			✓		
Fixtures			✓		
Warning notices			✓		
Litter			✓		
Waste storage			✓		

Rating	P	F	G	E	Comments:
50. Toilets					
a) Patients					
Number			✓		
Stocked & clean			✓		
Baby changing	n/a				
Ventilation			✓		
Hot water			✓		
b) Disabled					
Number			✓		
Stocked & clean			✓		
Baby changing	n/a				
Ventilation			✓		
Hot water			✓		

Rating	P	F	G	E	Comments:
51. Furniture					
Suitability					
Adequate Number					
Appearance/matching					
Robustness					
Broken articles removed					
Condition					

Rating	P	F	G	E	Comments:
52. Patient Support					
Availability (staff)			✓		
Appearance (staff)			✓		
Identification (staff)			✓		
Internal vehicles			✓		
Telephones	n/a				
Number	n/a				
Refreshments	n/a				

Hospital Monitoring Forms

Rating	P	F	G	E	Comments:
53. Staff					
Availability			✓		
Appearance			✓		
Identification			✓		
Helpfulness			✓		
Courteousness			✓		

Rating	P	F	G	E	Comments:
54. Patients views					
Comfort			✓		
Choice			✓		
Staff attitudes			✓		
Refreshments	n/a				

Rating	P	F	G	E	Comments:
55. Privacy & Dignity					
Toilet facilities			✓		
Curtains, blinds, glass			✓		
Sound insulation			✓		
Clothing/covers			✓		
General approach of staff			✓		

Rating	P	F	G	E	Comments:
57. Waste					
Designated bins			✓		
Clinical waste locked			✓		
Capacity			✓		
Spills and leaks			✓		

Taken to storage area on corridor.

Further comments: