SECTION 3: WARDS.

Key: P = Poor; **F =** Fair; **G =** Good; **E =** Excellent

Criterion		Morgannwg Ward				Comments.
	Rating	**P**	**F**	**G**	**E**	
13	**Access**					
	Doors			✓		
	Suitability for Disabled		✓			
	Tidy/clean				✓	
	Lifts					
	Rating	**P**	**F**	**G**	**E**	
14	**Signage**					
	Position			✓		
	Clarity & Wording			✓		
	Bilingual signage	✓				
	Enquiries			✓		
	Rating	**P**	**F**	**G**	**E**	
15	**Decoration**					
	Pleasant appearance			✓		
	State of repair			✓		
	Toilet areas			✓		
	Rating	**P**	**F**	**G**	**E**	
16	**Tidiness**					
	Equipment			✓		
	Adequate storage			✓		
	Corridors			✓		
	Rating	**P**	**F**	**G**	**E**	
17	**Environment**					
	Temperature			✓		The hospital operates no smoking in all areas, however, because of the residential nature of this ward room(s) have been allocated for smokers and they were adequate.
	Odours		✓			
	Noise			✓		
	Smoking areas			✓		
	Natural light			✓		

SECTION 3: WARDS

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	Criterion	Morgannwg Ward				Comments.
	Rating	**P**	**F**	**G**	**E**	
18	**Furniture**					
	Suitability			✓		
	Adequate in Number			✓		
	Condition			✓		
	Rating	**P**	**F**	**G**	**E**	**Note: * note recycling facilities.**
19	**Cleanliness**					
	Overall cleanliness			✓		Whilst cleanliness was of a reasonable standard, staff said they could do with increased domestic staff hours to further improve the situation.
	Windows			✓		
	Warning notices			✓		
	Designated bins*		✓			
	Rating	**P**	**F**	**G**	**E**	**NB:** **1) "Delivery*" note time & temperature** **2) Service user involvement/patient voucher system Yes/No** *** tick as appropriate**
20	**Food**					
	Delivery *				✓	
	Serving and presentation			✓		As part of the rehabilitation programme patients are 'coached' and encouraged to prepare their own meals and budget (£25.00 per week) for their shopping.
	Choice of menu inc. healthy eating options			✓		
	Clearance			✓		
	Access to 24hr drinks.				✓	
	Service user involvement in menu planning.	**Y**	* ✓	**N**	*	
	Patient voucher system	**Y**	*	**N**	* ✓	
	Rating	**P**	**F**	**G**	**E**	
21	**Patient information**					
	Notice Boards (easy to read)			✓		
	Well maintained			✓		
	Complaints literature			✓		
	CHC leaflets	✓				
	Community Support Info.			✓		

SECTION 3: WARDS.

Key: P = Poor; **F** = Fair; **G** = Good; **E** = Excellent

Criterion		Morgannwg Ward				Comments.
	Rating	**P**	**F**	**G**	**E**	
22	**Staff**					The staff I met were very helpful and enthusiastic about the work and patients well-being.
	Appearance				✓	
	Attitude				✓	
	Identification				✓	
	Rating	**P**	**F**	**G**	**E**	
23	**Privacy & Dignity**					The staff felt that there was a real need for showering facilities on the male side of the ward. Repeated requests have been turned down.
	Sound insulation			✓		
	Toilet/bathing facilities		✓			
	Telephone access & privacy for use			✓		
	Suitable area for family & friends to visit.		✓			
	Rating	**P**	**F**	**G**	**E**	**Note: * whether single sex use or not. ** paper, soap etc.**
24	**Hygiene facilities**					As mentioned above, there is a need for showering facilities to be installed on the male side of the ward. All toilet facilities and washing facilities are single sex.
	Patient toilet facilities*			✓		
	Visitor toilet facilities*			✓		
	Disabled toilet facilities*			✓		
	Stocked & clean**			✓		
	Ventilation			✓		
	Hot Water			✓		
	Bathing/shower facilities		✓			
	Laundry facilities			✓		
	Rating	**P**	**F**	**G**	**E**	
25	**Day Rooms**					Day room areas are mixed sex.
	Natural light			✓		
	Comfort			✓		
	Single sex day rooms		✓			
	Television.				✓	

SECTION 3: WARDS **Key: P** = Poor; **F** = Fair; **G** = Good; **E** = Excellent

	Criterion	Ward 2				Comments.
	Rating	**P**	**F**	**G**	**E**	**NB:** *** are individuals able to regulate heating and ventilation.** **** tick as appropriate**
26	**Bedroom facilities**					
	Quality/quantity of linen			✓		
	Cleanliness			✓		
	Reasonable climate control*	✓				Individuals are not able to control temperature/ventilation.
	Own pillows			✓		
	Adequate secure storage for personal belongings.			✓		
	Dormitory rooms				✓	All patients have their own bedrooms.
	Availability of buzzer.			✓		
	Availability of patient lockable rooms	Y	**	N	** ✓	
	Rating	**P**	**F**	**G**	**E**	
27	**Dining facilities**					As part of the rehabilitation programme, patients are encouraged to prepare own meals etc.
	Separate dining room			✓		
	Suitable facilities			✓		
	Rating	**P**	**F**	**G**	**E**	
28	**Recreational facilities**					
	Provision of recreational facilities				✓	
	Wide range of choice			✓		
	Availability outside normal working hours			✓		
	Access to grounds				✓	
	Are grounds used therapeutically.				✓	

SECTION 4: WARDS/PATIENT INFORMATION.

Key: **Y** = Yes: I**P** = In part; **N** = No **For "No"** responses please explain

Criterion		Score			Comments
	Rating	**Y**	**IP**	**N**	**NB: * in use and available.**
29	**Patient involvement**				
	Care pathways*	✓			
	Care plans*	✓			C PA under review.
	Rating	**Y**	**IP**	**N**	
30	**Patient Support**				**NB * with multi-disciplinary teams.**
	Access to appropriate & preferred method of communication support.	✓			
	Access to a shop		✓		
	Access to a cash point			✓	There is a hospital bank.
	Access to Welfare Benefits Officer		✓		
	Access to Advocacy services	✓			
	Education & Support	✓			
	Key worker	✓			
	Range of therapeutic services	✓			
	Patient Council	✓			
	Ward meetings (MDT*)	✓			
	Rating	**Y**	**IP**	**N**	.
31	**Patient Services & Policies**				**Note: * e.g. Race equality.**
	Anti harassment & anti abuse policies (inc patient involvement)	✓			
	Disability Equality and other Equality Schemes*	✓			
	Welsh Language scheme		✓		
	Range of "Alternative to Admission" services.	✓			As part of the rehabilitation process.
	Risk Management, Safety & Security Policies	✓			
	Health Promotion Policy, Smoking Policy, Smoking Cessation help.	✓			

Key: **Y** = Yes: **N** = No **For "No"** responses please explain

	Criterion	Score		Comments
	Rating	**Y**	**N**	
32	**Access**			
	Is the ward door locked?		✓	This is an open ward.
	Permanently?		✓	
	Sometimes?		✓	
	Not at all?		✓	
	If "permanently" state why?		n/a	
	If "sometimes" - under what circumstances?		n/a	
	What auditing methods are in place?	✓		As required by the Trust and Welsh Assembly Government e.g. Mental Health Act Commissioners.
	Rating	**Y**	**N**	
33	**CCTV usage.**			
	Are CCTV cameras used inpatient areas?		✓	
	If "Yes" please state what guidance is in place relating to use.		n/a	

Additional Comments:

We understand that there is little, if any, input to the ward by the following specialities:-

- Dietician
- Psychology
- Occupational Therapy

Given the rehabilitative purpose of the ward we feel this is a matter that needs addressing. The nursing staff are to be praised for doing their best to overcome these deficiencies.