

ACUTE ADULT MENTAL HEALTH INPATIENT UNITS.

SECTION 1: EXTERNAL/COMMON AREAS

Key: P = Poor; F = Fair; G = Good; E = Excellent.

Criterion		External Areas				Comments*
	Rating	P	F	G	E	
1	Roads/Pavements					Note: *Comments required for "Poor" & "Excellent" ratings
	Signposting to Hospital			✓		
	Safety & state of repair			✓		
	Pedestrian crossings			✓		
	Rating	P	F	G	E	Note: *Consider weekend & evening availability.
2	Public Transport*					
	Accessibility			✓		
	Local Services			✓		
	Interconnections			✓		
	Rating	P	F	G	E	Parking congested to front of hospital. Note: *Tick as appropriate. Not Applicable
3	Car Parking					
	Overall capacity		✓			
	Disabled Parking			✓		
	Drop-off/Pick up Zones		✓			
Charging	Yes*			No*		
	Rating	P	F	G	E	A lot of demolition going on as part of the modernisation programme.
4	Grounds					
	Upkeep		✓			
	Furniture		✓			

Additional Comments:

Clearly, a lot of work is going on in the grounds of the hospital, so grounds not looking good, hopefully in the short term.

Key: P = Poor; F = Fair; G = Good; E = Excellent.

Criterion		External				Entrances, Reception & Common areas				Comments
	Rating	P	F	G	E	P	F	G	E	
5	Security									
	Lighting			✓						
	Security staffing			✓						
	CCTV facilities			✓						
	Ratings	P	F	G	E	P	F	G	E	
6	Access									
	Doors							✓		
	Suitability for Disabled							✓		
	Tidy/clean							✓		
	Lifts							✓		
	Rating	P	F	G	E	P	F	G	E	
7	Signage									
	Position							✓		
	Clarity & Wording							✓		
	Bilingual signage							✓		
	"You are here" maps									- Not Applicable

Additional Comments:

SECTION 2: AMBIENCE

Key: P = Poor; F = Fair; G = Good; E = Excellent

Criterion		Entrances, Reception & Common areas				Departments & Therapy rooms				Comments
	Rating	P	F	G	E	P	F	G	E	
8	Decoration									
	Pleasant appearance			✓				✓		
	State of repair			✓				✓		
	Toilet areas			✓				✓		
	Ratings	P	F	G	E	P	F	G	E	
9	Tidiness									
	Equipment			✓				✓		
	Adequate storage			✓				✓		
	Corridors			✓				✓		
	Rating	P	F	G	E	P	F	G	E	Notes: if provided an explanation might be given - Hospital is 'No Smoking'
10	Environment									
	Temperature			✓				✓		
	Odours			✓				✓		
	Noise			✓				✓		
	Smoking areas*									
	Natural Light			✓				✓		
	Rating	P	F	G	E	P	F	G	E	
11	Furniture									
	Suitability			✓				✓		
	Adequate in no. Condition			✓				✓		
	Rating	P	F	G	E	P	F	G	E	
12	Cleanliness									
	Overall cleanliness			✓				✓		
	Windows			✓				✓		
	Warning notices			✓				✓		
	Designated bins			✓				✓		

SECTION 3: WARDS.

Key: P = Poor; F = Fair; G = Good; E = Excellent

Criterion		Morgannwg Ward				Comments.
Rating	P	F	G	E		
13	Access					Pleased to see level of cleanliness maintained.
	Doors			✓		
	Suitability for Disabled		✓			
	Tidy/clean				✓	
	Lifts					
	Rating	P	F	G	E	
14	Signage					
	Position			✓		
	Clarity & Wording			✓		
	Bilingual signage	✓				
	Enquiries			✓		
	Rating	P	F	G	E	
15	Decoration					
	Pleasant appearance			✓		
	State of repair			✓		
	Toilet areas			✓		
	Rating	P	F	G	E	
16	Tidiness					
	Equipment			✓		
	Adequate storage			✓		
	Corridors			✓		
	Rating	P	F	G	E	
17	Environment					Hospital generally operates no smoking in all areas – smoking rooms allocated as deemed as residential.
	Temperature			✓		
	Odours		✓			
	Noise			✓		
	Smoking areas			✓		
	Natural light			✓		

SECTION 3: WARDS

Key: P = Poor; F = Fair; G = Good; E = Excellent

Criterion		Morgannwg Ward				Comments.
	Rating	P	F	G	E	
18	Furniture					
	Suitability			✓		
	Adequate in Number			✓		
	Condition			✓		
	Rating	P	F	G	E	Note: * note recycling facilities.
19	Cleanliness					Level of cleanliness maintained although the ward staff felt they could do with more domestic staff hours.
	Overall cleanliness			✓		
	Windows			✓		
	Warning notices			✓		
	Designated bins*		✓			
	Rating	P	F	G	E	NB:
20	Food					1) "Delivery*" note time & temperature 2) Service user involvement/patient voucher system Yes/No * tick as appropriate
	Delivery *				✓	Will be changing over to cook/chill soon which should increase choice options for patients. Some patients allowed £25 per week for shopping as part of rehabilitation programme.
	Serving and presentation			✓		
	Choice of menu inc. healthy eating options			✓		
	Clearance			✓		
	Access to 24hr drinks.				✓	
	Service user involvement in menu planning.	Y	* ✓	N	*	
	Patient voucher system	Y	*	N	*	
	Rating	P	F	G	E	- Not applicable.
21	Patient information					
	Notice Boards (easy to read)			✓		
	Well maintained			✓		
	Complaints literature			✓		
	CHC leaflets	✓				
	Community Support Info.			✓		

Criterion		Morgannwg Ward				Comments.
	Rating	P	F	G	E	
22	Staff					Staff continue to be helpful and enthusiastic and well informed of the modernisation programme.
	Appearance				✓	
	Attitude				✓	
	Identification				✓	
	Rating	P	F	G	E	
23	Privacy & Dignity					One male patient goes to Raglan Ward as he prefers to have a shower. Staff continue to request showering facilities for male patients, however, this is unlikely to be provided because of imminent move to new unit in Quarella Road.
	Sound insulation			✓		
	Toilet/bathing facilities		✓			
	Telephone access & privacy for use			✓		
	Suitable area for family & friends to visit.		✓			
	Rating	P	F	G	E	
24	Hygiene facilities					Note: * whether single sex use or not. ** paper, soap etc. Showering arrangements lacking for male patients.
	Patient toilet facilities*			✓		
	Visitor toilet facilities*			✓		
	Disabled toilet facilities*			✓		
	Stocked & clean**			✓		
	Ventilation			✓		
	Hot Water			✓		
	Bathing/shower facilities	✓				
	Laundry facilities					
	Rating	P	F	G	E	
25	Day Rooms					Day rooms are mixed sex.
	Natural light			✓		
	Comfort			✓		
	Single sex day rooms		✓			
	Television.				✓	

Criterion		Morgannwg Ward				Comments.
	Rating	P	F	G	E	
26	Bedroom facilities					NB: * are individuals able to regulate heating and ventilation. tick as appropriate - Not applicable, patients have own rooms. - Not applicable.
	Quality/quantity of linen			✓		
	Cleanliness			✓		
	Reasonable climate control*		✓			
	Own pillows			✓		
	Adequate secure storage for personal belongings.			✓		
	Dormitory rooms					
	Availability of buzzer.					
	Availability of patient lockable rooms	Y	**	N	** ✓	
	Rating	P	F	G	E	
27	Dining facilities					
	Separate dining room			✓		
	Suitable facilities			✓		
	Rating	P	F	G	E	
28	Recreational facilities					Patients can still walk the grounds bearing in mind the risk factors e.g. Demolition, Heavy Lorries in and out of grounds etc.
	Provision of recreational facilities			✓		
	Wide range of choice		✓			
	Availability outside normal working hours		✓			
	Access to grounds			✓		
	Are grounds used therapeutically.			✓		

SECTION 4: WARDS/PATIENT INFORMATION.

Key: Y = Yes; IP = In part; N = No For "No" responses please explain

Criterion		Score			Comments
Rating	Y	IP	N		
29	Patient involvement				NB: * in use and available.
	Care pathways*		✓		
	Care plans*		✓		
	Rating	Y	IP	N	
30	Patient Support				NB * with multi-disciplinary teams. Poor level of access to Psychology, Occupational Therapy and Dietician.
	Access to appropriate & preferred method of communication support.	✓			
	Access to a shop			✓	
	Access to a cash point			✓	
	Access to Welfare Benefits Officer		✓		
	Access to Advocacy services		✓		
	Education & Support		✓		
	Key worker	✓			
	Range of therapeutic services			✓	
	Patient Council		✓		
	Ward meetings (MDT*)	✓			
	Rating	Y	IP	N	
31	Patient Services & Policies				Note: * e.g. Race equality.
	Anti harassment & anti abuse policies (inc patient involvement)		✓		
	Disability Equality and other Equality Schemes*		✓		
	Welsh Language scheme		✓		
	Range of "Alternative to Admission" services.		✓		
	Risk Management, Safety & Security Policies	✓			
	Health Promotion Policy, Smoking Policy, Smoking Cessation help.	✓			

Key: Y = Yes: N = No For "No" responses please explain

	Criterion	Score		Comments
		Y	N	
	Rating			
32	Access			This is an open ward.
	Is the ward door locked?		✓	
	Permanently?		✓	
	Sometimes?		✓	
	Not at all?		✓	
	If "permanently" state why?		✓	
	If "sometimes" - under what circumstances?		✓	
	What auditing methods are in place?			
	Rating	Y	N	
33	CCTV usage.			
	Are CCTV cameras used inpatient areas?		✓	
	If "Yes" please state what guidance is in place relating to use.			

Additional Comments: